



ASSA ABLOY

SW-10270/SW-10120/SW-20140
User Manual (UK & Ireland)
April 2024

[HKCsecurity.com](https://www.hkcsecurity.com)



Installer

Address

Phone

24 Hours

Email

Alarm Centre

Install Date

Please refer to RKP inner flap label for more details of Quick Codes, Inhibits and Audio Memo-Pad operation

WARNING

While this system has been designed to the highest standards it does not offer guaranteed protection against burglary or fire. Any alarm system is subject to compromise or failure to activate for a variety of reasons. Therefore good installation practices and regular maintenance are essential to ensure continuous satisfactory operation of the system.

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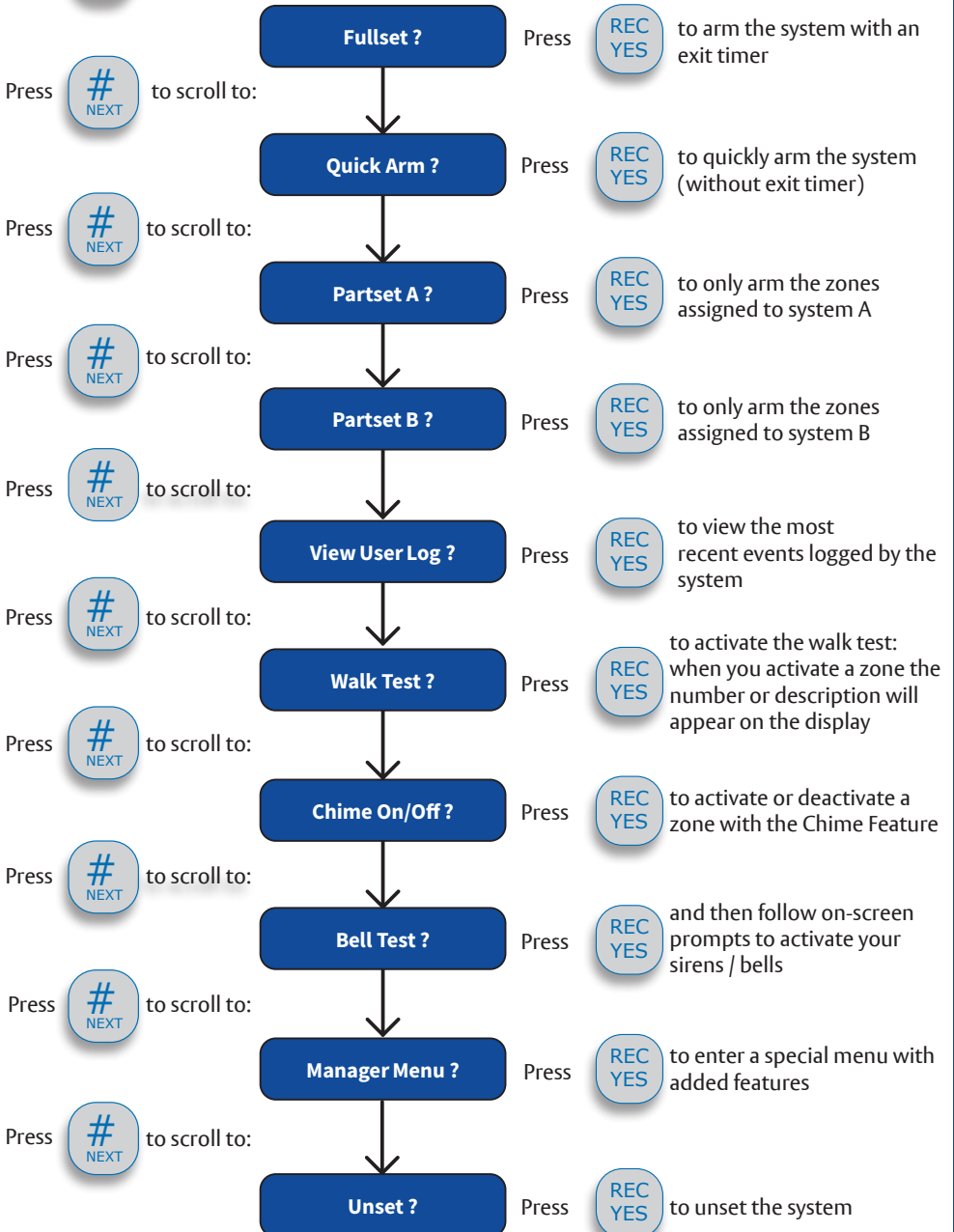


This marking certifies that this product has been tested in a representative system complying with the requirements laid down in EU directive 2014/30/EU (Electromagnetic Compatibility), Low Voltage Directive 2014/35/EU, Radio Equipment Directive 2014/53/EU and subsequent modifications.

Accessing the User Menu

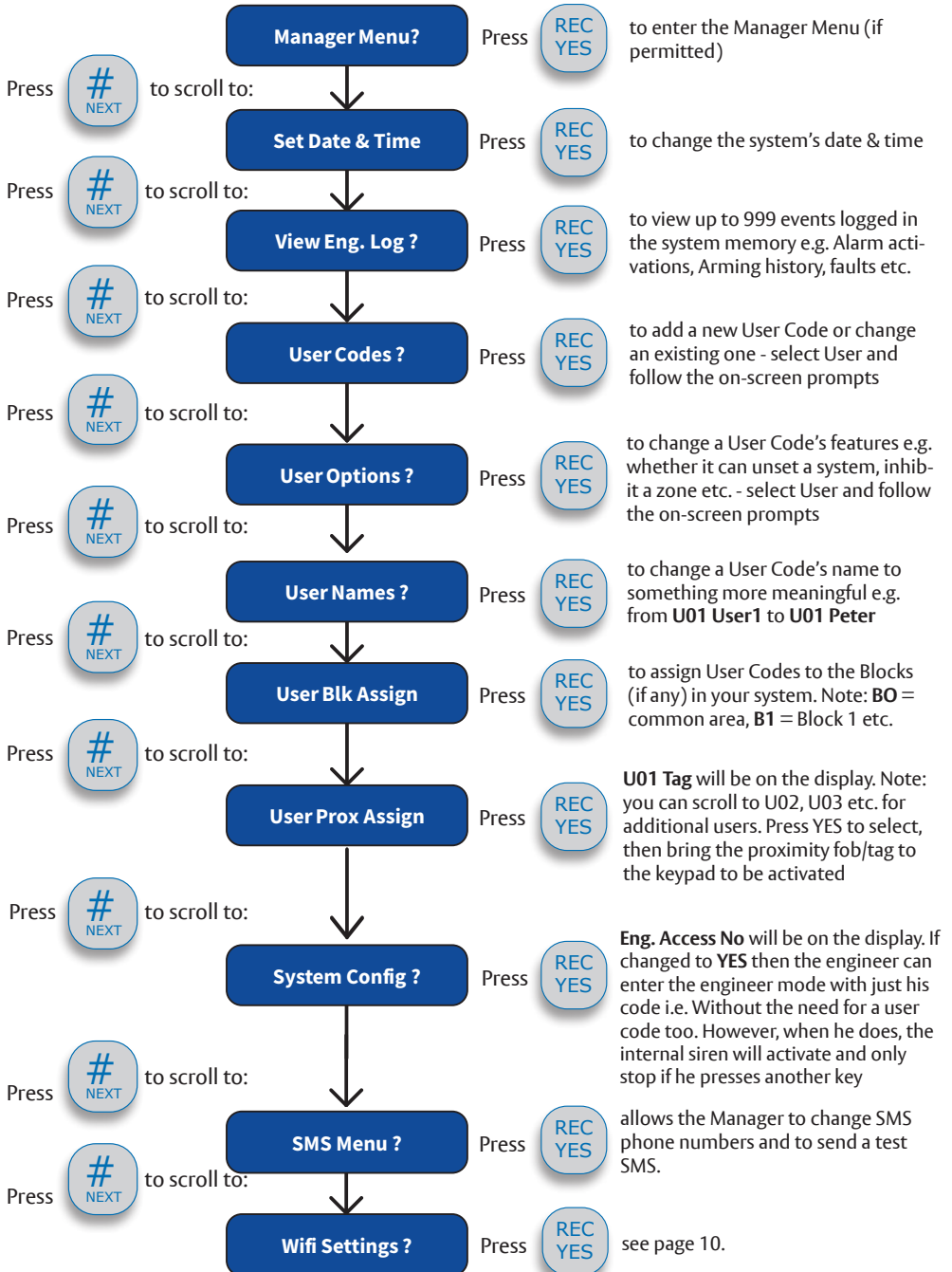
*if enabled by the installer

Press **0** followed by the USER CODE to go to the first Menu Item:



Accessing the Manager Menu

*if enabled by the installer



Operating your system without a User Menu.

To perform a FULL SET With Exit Timer

Press **0** followed by **User Code**

Or If allowed

Press **0** **#** **4** followed by **User Code**



“System Arming”

Buzzer sounds for length of exit time
Keypad displays exit time remaining

To perform a FULL SET Without Exit Timer

Press **0** **#** **5** followed by **User Code**



“System Arming”

Keypad displays **System Arming**

Unsetting your system

To unset the system or cancel an alarm

Press



followed by **User Code**



“System Unset”

Note: In the event of an alarm activation then the keypad will make an announcement.

You can terminate this by pressing



Using a Proximity Tag to Set and Unset your System

Just bring the tag to the keypad as shown. The system will automatically set.

Using the tag a second time will then unset the system



Place the tag here

To access the User or Manager Menu using a Prox Tag, press



then present tag

Partially Arming Your System

Zones inhibited in Part Set will remain inactive for the duration of system set.

Part Set A

This will inhibit the following zones:



Press **0** **#** **7** followed by User Code



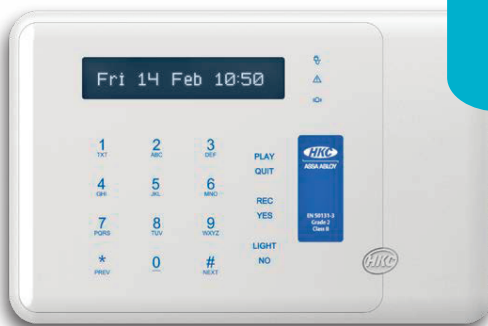
“System Arming”

Part Set B

This will inhibit the following zones:



Press **0** **#** **8** followed by User Code



“System Arming”

Customised system setting

To inhibit specific zones within your system

CAUTION: when you inhibit a zone it will remain inactive for the duration of the system set. This feature should be used with caution having first identified the reason for the zone condition

Example: to inhibit a single zone (e.g. Zone 5)

Press  followed by **User Code**   

Keypad displays: **Z005 Office**

Then: **is Inhibited**

To inhibit multiple zones within your system

Example: to inhibit more than one zone (e.g. Zone 5 and Zone 4)

Press  followed by **User Code**     

System will now set with the selected zones inhibited.


Using Forced Arming

Zones inhibited by forced arming will remain inactive for the duration of the system set. This feature should be used with caution having first identified the reason for the zone condition.

Example: Zones 3,4,5 & 7 are open


Press  followed by **User Code**   

System will now set with Zones 3,4,5 and 7 automatically inhibited for the duration of the system set.

Note: If the User Code being entered has the User Menu or Manager Menu option enabled, you should attempt to arm the system as normal before pressing the  key to pause the arming and initiate the Inhibit option

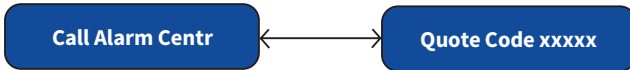
Resetting your system remotely (UK only)

Your system may be programmed to trigger a remote reset after a confirmed alarm activation. In this case, you will not be allowed to arm your system until you have performed a remote reset with your Alarm Receiving Centre, or until you have contacted your engineer who can reset the system by entering and exiting engineer mode.

Press  followed by **User Code** to bring up the following menu item:



The system will then announce the alarm events, then display the following 2 messages:



You will need to call the Alarm Centre number on **Page 2** and quote the 5-digit code represented by **xxxxx** above. In return, they will give you a different 5-digit number to use to reset the system.

When you next try to arm the system you will see the following:

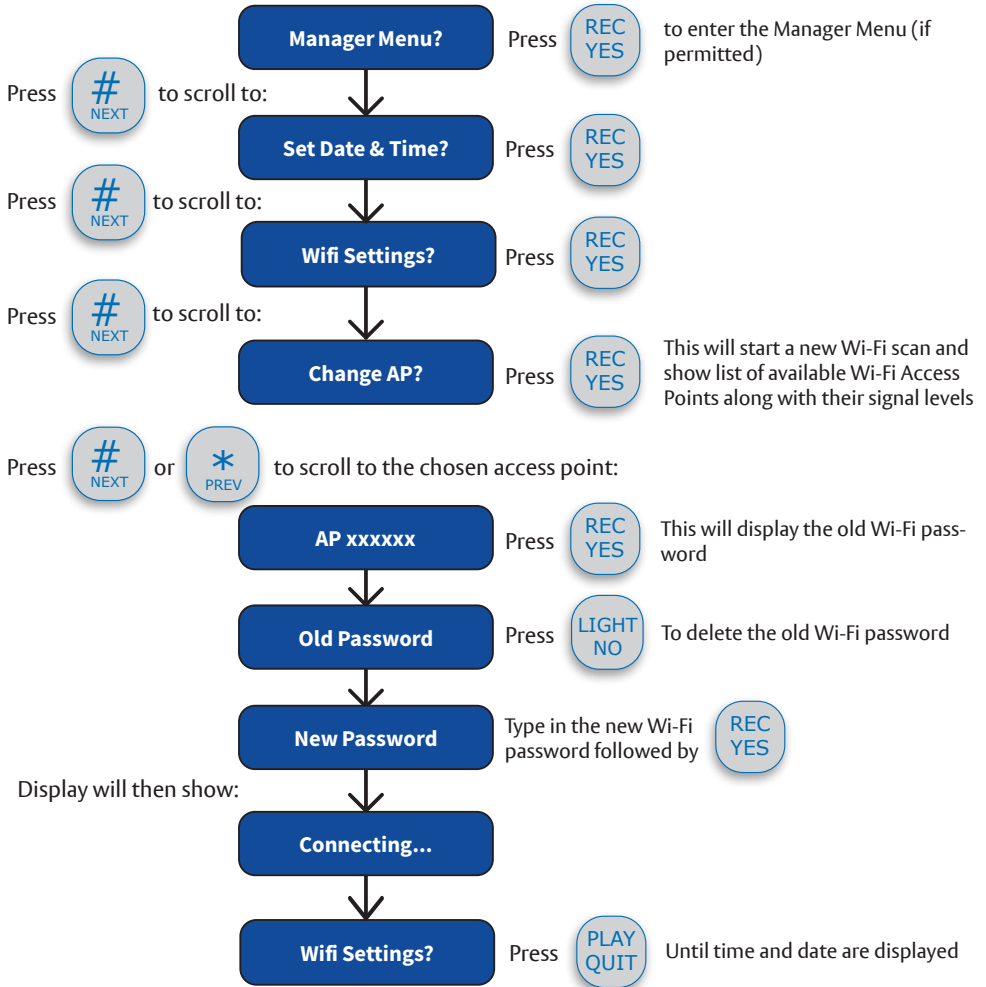


Enter the 5-digit number given to you by the call centre. The system will then display the following:



You may now continue arming your system.

Accessing the Wi-Fi Menu



Typing passwords

When typing in your password, press the number in the first row of the table. The cursor will move on to the next letter after a short period.

CHARACTER SET									
1	1	\$.	!	%	&	*	()
2	a	b	c	A	B	C	2	+	=
3	d	e	f	D	E	F	3	;	?
4	g	h	i	G	H	I	4	<	>
5	j	k	l	J	K	L	5	/	
6	m	n	o	M	N	O	6	-	=
7	p	q	r	s	P	Q	R	S	7
8	t	u	v	T	U	V	8	+	=
9	w	x	y	z	W	X	Y	Z	9
0	[Sp]	.	,	'	:	-	0	@	#

Using your RF-Keyfob

You can operate your system using remotely using your RF-Keyfob. Always make sure you get a green Transmission OK light otherwise you will have to repeat your keypress.

Indicator Light:

Green: Transmission OK
Red: Transmission Not OK
Orange: Out of Range



Normally the RF-Keyfob works in **Quick Key** mode. However, you may ask your installer to set it up for **Secure Unset** mode. Once in **Secure Unset** mode you can unset the system or cancel an alarm by pressing the **0** button followed by your **User Code**.



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